

## Approved and Proposed Subprocessors

	Name (Purpose)	Address	Contact person	Contact details	Location of data processing	Categories of processed data
1.	dogado GmbH (Hosting)	Antonio-Segni-Strasse 11	Ralph Cammerrath Geschäftsführer	Robert Klikics c/o dogado GmbH Glashütter Str. 53 01309 Dresden <a href="mailto:datenschutz@dogado.pro">datenschutz@dogado.pro</a>	Germany	Name and contact details, company information, information on existing data files, information on software and services used in connection with the processing of personal data; register of processing activities, information on data protection breaches, contact details and activities of the data protection officer and the data controller  <b>Change January 2024: switch from a managed server to managed cloud solution.</b>
2.	Pusher Ltd (In-app notifications)	28 Scrutton St London EC2A 4RP Vereinigtes Königreich	Max Williams (CEO)	28 Scrutton St London EC2A 4RP Vereinigtes Königreich  <a href="mailto:dataprotection@pusher.com">dataprotection@pusher.com</a>	EU & USA	Internally assigned IDs for company, user and object within the application.  Used to avoid conflicts when two users are working on a particular form at the same time.
3.	Wildbit LLC (Postmarkapp, Emails)	225 Chestnut St Philadelphia, PA 19106 USA	Chris Nagele	225 Chestnut Street Philadelphia, PA 19106 USA  <a href="mailto:nagele@wildbit.com">nagele@wildbit.com</a>	USA	Email address and name (for system emails such as password reset)
4.	Stripe, Inc. (Payment)	211 Old Street London EC1V 9NR Vereinigtes Königreich	Broc Cocoman (DPO)	<a href="mailto:dpo@stripe.com">dpo@stripe.com</a>	USA (Amazon AWS)	Contact details (name, company name, contact details, payment information).  Only relevant if customer does not pay via bank transfer.
5.	Amazon Web Services, Inc. (Backup)	410 Terry Avenue North Seattle WA 98109 USA	Jessica Crews	<a href="mailto:crews@amazon.com">crews@amazon.com</a>	Germany	Encrypted backup of the ZOA GDPR application and data
7.	FrontApp, Inc. (In-app chat for support)	525 Brannan St, 300 San Francisco, CA 94107 USA	Mathilde Collin (CEO)	<a href="mailto:privacy@frontapp.com">privacy@frontapp.com</a>	Ireland and backup in German	Email address  Used when sending a message via the chat function within the platform.

8.	MessageBird B.V. (2-Factor Authentication)	Trompenburgstraat 2C 1079 TX Amsterdam The Netherlands		attn. Legal Department (Privacy) Trompenburgstraat 2C 1079 TX Amsterdam The Netherlands		Telephone number for SMS authentication
9.	Freshworks Inc. (Knowledge base)	2950 S. Delaware Street, Suite 201 San Mateo CA 94403			USA	None, as only used as a passive knowledge base.
10.	Digital Ocean LLC. (Hosting of malware scanner)	101 6th Ave New York		<a href="mailto:privacy@digitalocean.com">privacy@digitalocean.com</a>	USA / Germany	Uploaded documents may contain personal data. The documents are checked for malware in the working memory on Digital Ocean. There is no persistent storage.  Data center located in Germany
11.	WorkOS Inc. (Single Sign-on)	548 Market St. PMB 86125 San Francisco		<a href="mailto:support@workos.com">support@workos.com</a>	USA	Email address. WorkOS is only used if the customer has integrated Single Sign-On.
12.	Cloudflare Inc. (Web Application Firewall)	101 Townsend Street San Francisco CA 94107	Emily Hancock Data Protection Officer	<a href="mailto:legal@cloudflare.com">legal@cloudflare.com</a>	USA	IP address, log-files, Personal Data processed in Customer Content, the extent of which is determined and controlled by the Customer in its sole discretion. "Customer Content" means any files, software, scripts, multimedia images, graphics, audio, video, text, data or other objects originating from or uploaded by Customer through the Service from any Internet Property owned, controlled or operated by Customer and transmitted to, processed and/or cached on Cloudflare's network or otherwise transmitted or routed by Customer through the Service.
13.	<b>NEW: Microsoft Inc. (ZOA Privacy Bot for Teams, AI Assistant)</b>	Microsoft EU Data Protection Officer One Microsoft Place South County Business Park Leopardstown Dublin 18 D18 P521 Ireland Telephone: +353 (1) 706-3117			Switzerland	ZOA Privacy Bot: User email address and Teams ID, bot content that the user provides. Only applicable if admin of ZOA account activated ZOA Privacy Bot for Teams.  AI Assistant: User prompt and ZOA object information (e.g. answers provided for a specific processing activity). Only applicable if admin of

						ZOA account activated AI Assistant for company users.
14.	<b>NEW: Paixon GmbH (Development support for ZOA Privacy Bot for Teams)</b>	Neunbrunnenstrasse 31 8050 Zürich	Christoph Süss CEO	Christoph Süss CEO christoph.sueess@paixon.ch	Switzerland	Paixon provides development support for the ZOA Privacy Bot for Teams. As a result, Paixon can have access to user email address and Teams ID, bot content that the user provides. Only applicable if admin of ZOA account activated ZOA Privacy Bot for Teams.
15.	<b>NEW: Noti-Fire Apps Ltd (novu for in-app notifications)</b>	Derech Ben Gurion 132, Ramat Gan, Israel	Dima Grossman CTO	<a href="mailto:security@novu.co">security@novu.co</a>	Israel	Email address, name and content of notification.